

## Terms and conditions - June 2019:

### JustPark Season/Seasonal/Multi-Use Tickets

1. Allow customers to park their vehicles in only the Cornwall Council car parks for the ticket type detailed on the ticket purchase email confirmation/in the table on the reverse of these terms and conditions
2. Are valid only for the dates/times as stated in your JustPark account, on the email confirmation of purchase or by SMS, if you have opted for these on your account. If you wish to check the dates/times you have purchased and where and when it is valid please sign up for one of these options. Please be aware notification through the JustPark app is free however all all text notifications are charged at 10p per text.
3. A multi-use session is valid for 24 hours from arrival. Customers who remain within a pay on exit car park beyond the expiry time of their originally redeemed multi-use session, agree to a further multi-use session/s being automatically deducted from their batch account by the Council, in order to renew their parking for an additional 24 hour period. Customers who have no multi-sessions available to auto-renew their parking will be required to use the pay stations in the car park, and will be charged the standard parking charge for the full duration of their stay.
4. Are only valid for the one vehicle registration as stated on the ticket purchase email confirmation. It is not transferable to other vehicles.
5. Are only issued in respect of passenger or light goods vehicles.
5. Can only be used in pay and display and Pay on Exit parking bays, they are not valid in reserved or permit bays.
6. Do not guarantee a parking space at any time or at any location.
7. Remains the property of the Council and any contravention of these terms and conditions will render the ticket invalid.

### Car park terms and conditions

8. Ticket holders should adhere to all parking restrictions applied to any Cornwall Council car park (as displayed on notice boards) irrespective of a having a valid electronic ticket.
9. Cornwall Council accepts no liability in respect of loss or damage to any vehicle or any contents thereof unless such loss or damage is caused by negligence of the Council.
10. Any person duly authorised by the Council may close all or any part of a car park whenever it is considered such closure is reasonably necessary. Ticket holders must not enter any Council car park once closed. Failure to comply with signs or instructions given by duly authorised personnel may result in action being taken by the Council. Refunds will only be considered on a full month basis.

### Vehicle registration changes

11. JustPark tickets: Vehicle registration changes can be made instantly by logging into your JustPark account on the website. From your dashboard, click the tab called 'Bookings', then 'Tickets & Permits' where you will find the option to change your vehicle. There is no fee for this.

### Refunds of a ticket

12. JustPark multi-use tickets are not refundable.

If a Season/Seasonal ticket is no longer required during the period for which it has been purchased, a request for a refund can be made. Requests should be put in writing to: [parkingpermitenquiries@cornwall.gov.uk](mailto:parkingpermitenquiries@cornwall.gov.uk) or Parking Services, PO Box 664, Truro, Cornwall TR1 9DH, stating the date it was purchased and name of person purchasing it, the vehicle registration, the ticket number ID (shown on your confirmation of purchase), and the date from which it will no longer be needed. A refund will be payable for the remaining time left on the ticket and will be made to the credit/debit card by which it was purchased. If this is not possible for any reason the refund will be made in the form of a cheque, posted to the address of the purchaser of the ticket. It can take up to 28 days to process cheques.

Refunds can only be made to the person named on our records as the purchaser of the ticket. JustPark multi-purchase tickets are not refundable

13. It is the responsibility of the ticket holder to renew a ticket in sufficient time before it expires. It is not possible for temporary arrangements to be made for parking if a ticket is not renewed in time. If the ticket has expired before a new one has been purchased then you must pay for parking.

### Penalties

14. Any breaches of the terms and conditions outlined above may result in a Penalty Charge Notice being issued.
15. Serious abuse of the system will lead to the cancellation of the ticket and would affect your ability to obtain further tickets.
16. Contravention of other parking restrictions could lead to the issue of a Penalty Charge Notice, irrespective of a valid ticket being in place.
17. The reselling of a ticket for profit is prohibited and will result in the cancellation of the ticket.

**It is an offence, under Section 115 of the Road Traffic Regulation Act 1984, for anyone to knowingly make a false statement to obtain a parking ticket for himself or any other person. It is also an offence for anyone who with intent to deceive, misuses, or lends to, or allows to be used by, any other person a parking ticket or makes or has in his possession any such thing so as to closely resemble a parking ticket which is calculated to deceive.**

**Cornwall Council Season/Seasonal/JustPark Multi-Use tickets**

Season ticket - Town/ticket name	Car Parks ticket valid in	1 Month	3 Months	6 Months	Annual	JustPark Multi Purchase Sessions - daily rate (Minimum £47 spend)
Bodmin	Berrycombe Road, Fore Street (Long Stay), Victoria Square	£31.62	£94.85	£189.70	£379.41	£1.22
Boscastle	Cobweb	£33.51	£100.52	£201.05	£402.09	£1.10
Bude Group	Crescent, Crooklets Beach, Summerlease Beach, Wharf	£32.22	£96.66	£193.31	£386.63	£1.06
Callington	New Road South	£32.22	£96.66	£193.31	£386.63	£1.24
Camborne	Rosewarne Extension	£16.32	£48.97	£97.95	£195.89	£0.63
Cawsand	Cawsand	£33.51	£100.52	£201.05	£402.09	£1.10
Falmouth Group	The Dell, Town Quarry	£38.06	£114.18	£228.37	£456.73	£1.25
Fowey - Group	Caffa Mill, Main, Readymoney	£38.06	£114.18	£228.37	£456.73	£1.25
Hayle - Group	Commercial Road, Foundry Square	£33.51	£100.52	£201.05	£402.09	£1.10
Helston - Castle Green	Castle Green	£17.19	£51.55	£103.10	£206.20	£0.66
Helston - Group	Castle Green, Tyacke Road	£32.22	£96.66	£193.31	£386.63	£1.24
Launceston - Fair Park Close (EasiPermit only) NB This is a very small (11 space) car park located in Race Hill and is not our much larger Cattle Market car park in Southgate Street. Please check you are wanting to park here before purchase.	Fair Park Close	£9.45	£28.35	£56.71	£113.41	N/A
Launceston Group (EasiPermit Only)	Cattle Market (long stay), Duke Street, Tower Street, Fair Park Close, Walkhouse	£18.48	£55.42	£110.83	£221.67	N/A
Launceston - Group (JustPark only)	Cattle Market (long stay), Walkhouse	N/A	N/A	N/A	N/A	£0.69
Lelant Saltings	Lelant Saltings	£10.31	£30.93	£61.86	£123.72	£0.34
Liskeard - Group One	Lower Sungirt, Rapsons	£19.33	£57.99	£115.99	£231.98	£0.74
Liskeard - Group Two	Cattle Market, Lower Sungirt, Rapsons	£32.22	£96.66	£193.31	£386.63	£1.24
Liskeard - Rapsons	Rapsons	£15.03	£45.11	£90.21	£180.43	£0.58
Looe	Kilminorth Woods, Millpool	£27.84	£83.51	£167.02	£334.04	£0.92
Marazion Station	Marazion Station	£36.78	£110.32	£220.63	£441.27	£1.21
Newlyn	St Peters Hill	£30.07	£90.21	£180.43	£360.85	£0.99
Padstow	Link Road	£24.74	£74.23	£148.46	£296.93	£0.81
Penryn	Commercial Road	£30.33	£90.99	£181.97	£363.94	£1.19
Penzance - Group One	St Anthony, St. Erbyns, Wherrytown	£21.48	£64.44	£128.88	£257.75	£0.70
Penzance - Group Two	Harbour, St Anthony, St. Erbyns, Wherrytown	£30.07	£90.21	£180.43	£360.85	£0.99
Penzance - Long Rock	Long Rock	£7.13	£21.39	£42.79	£85.57	£0.28
Polzeath	New Polzeath, Polzeath Beach	£29.13	£87.38	£174.75	£349.51	£0.96
Port Isaac	New Road	£26.81	£80.42	£160.84	£321.67	£0.88
Porthleven	Kittos Field	£20.70	£62.12	£124.24	£248.47	£0.68
Redruth - West End	West End	£16.16	£48.46	£96.91	£193.83	£0.62
Redruth - Group	Flowerpot, New Cut Extension, West End	£30.33	£90.99	£181.97	£363.94	£1.17
Saltash	Alexandra Square, Belle Vue East	£30.93	£92.79	£185.58	£371.16	£1.19
St. Austell	Ciifden Road, Polkyth	£36.78	£110.32	£220.63	£441.27	£1.41
St. Ives - Trenwith	Trenwith	£30.07	£90.21	£180.43	£360.85	£0.99
St. Ives - Group	Barnoon, Island, Park Avenue, Station, Trenwith	£38.23	£114.70	£229.40	£458.80	£1.26
Tintagel - Visitors Centre	Tintagel Visitors Centre	£33.51	£100.52	£201.05	£402.09	£1.10
Truro - Group One	Edward Street, Garras Wharf, Moresk, Pydar Street, Viaduct	£69.08	£206.20	£412.40	£824.80	£2.26
Wadebridge	Piggy Lane	£22.68	£68.05	£136.09	£272.18	£0.74

**The tickets listed in the table below cannot be purchased online through EasiPermits and are only available to purchase through the JustPark website/app or the Parking Permits team (nb the team cannot sell JustPark multi-purchase tickets) email parkingpermitenquiries@cornwall.gov.uk or call 0300 1234 222. There are a few tickets which can only be purchased through the Parking Permit team**

Seasonal Season tickets (Can only be purchased for 1st April - 31st October) Town/ticket name	Car Parks ticket valid in	1 Month	3 Months	Season (7 months)	JustPark Multi Purchase Sessions - daily rate (minimum £47 spend)
Bude - Widemouth Bay	Widemouth Bay	£43.89	£131.67	£307.24	£0.85
Downderry Broadtyard	Downderry Broadtyard	£40.51	£121.51	£283.53	£1.33
Falmouth - Gyllyngvase	Gyllyngvase	£41.83	£125.48	£292.80	£1.37
Freathy	Freathy	£40.51	£121.51	£283.53	£1.33
Hayle - Gwithian Towans	Gwithian Towans	£40.51	£121.51	£283.53	£1.33
Helford	Helford	£28.57	£85.72	£200.01	£0.94
Mullion (Parking Permit team only)	Poldhu Cove	£43.89	£131.67	£307.24	Not available
Newquay - Porth Beach	Porth Beach	£44.19	£132.56	£309.30	£1.44
Newquay - Watergate Bay	Watergate Bay	£44.19	£132.56	£309.30	£1.44
Newquay - Group	Atlantic Road, Belmont, Dane Road, Pentire Headland, Towan Headland, Tregunnel, Trenance	£44.19	£132.56	£309.30	£1.44
Par	Par Beach	£24.45	£73.35	£171.15	£0.80
Perranporth	Wheal Leisure	£43.89	£131.67	£307.24	£1.43
Porthcothan (Parking Permit team only)	Porthcothan	£43.89	£131.67	£307.24	Not available
Porthcurno (Parking Permit team only)	Porthcurno	£43.89	£131.67	£307.24	Not available
Porthtown Beach (Parking Permit team only)	Porthtown Beach	£43.89	£131.67	£307.24	Not available
Seaton Group	Seaton Park, The Beach, The Bridge	£41.83	£125.48	£292.80	£1.37
St Agnes	Reppers Coombe	£43.39	£131.67	£307.24	£1.43
Trebarwith Strand (Parking Permit team onl	Trebarwith Strand	£43.89	£131.67	£307.24	Not available
Tregantle	Tregantle	£43.89	£141.39	£329.92	£1.55